

HOW TO OBTAIN E-VISA

- 1) Visit <https://eservices.immigration.go.tz/visa/>
 - a. Guest to take note of Visa Guidelines so that the right type of Visa can be asked for <https://eservices.immigration.go.tz/visa/guidelines>
 - i. Please note those nationalities who need Referral VISA
 - b. Guest encouraged to read T&C for the E-VISA application <https://eservices.immigration.go.tz/visa/termsandconditions>
- 2) Click on NEW APPLICATION: <https://eservices.immigration.go.tz/visa/start>
 - a. Insert contact information
 - b. Press the button *continue*
- 3) A page is generated showing the **Application ID**, screenshot hereafter. Guest to take note of the Application ID (case sensitive) so that he / she can retrieve his / her E-VISA application anytime.
 - a. An email from Tanzania Immigration Department = services@immigration.go.tz is also sent with Application ID information.

The screenshot shows the 'Application Information' page of the Visa Application System. A red box highlights the 'Application ID' section, which displays 'Your Application ID is 21KB-A10A-GX07' and 'Date 7th October, 2021'. Below this, there is a 'Proceed to next step' button. The footer includes the copyright notice '© 2021 - Electronic Visa' and the support email 'visatanzania@immigration.go.tz'.

- 4) Guest to fill his / her personal info, as shown on passport. Screenshot hereafter:

The screenshot shows the 'Personal Information' form in the Visa Application System. The form includes fields for First name, Middle name, Surname, Gender, Marital Status, Birth Date, Country, City, Nationality at Birth, Present Nationality, and Residence Status. A note at the top states: 'Note: Information on this page must match the information as it is written in your passport.' The form is pre-filled with test data: First name 'test', Middle name 'Middle name', Surname 'online visa', Gender 'Male', Marital Status 'Single', Birth Date '1 January 1960', Country 'UNITED KINGDOM', City 'London', Nationality at Birth 'BRITISH', Present Nationality 'BRITISH', and Residence Status 'Citizen'. There are 'Save and exit' and 'Save and continue' buttons at the bottom.

- 5) Guest to fill his / her Contact, Address and Employment info, as shown on screenshot hereafter:

The screenshot shows the 'Contact, Address and Employment' section of the Visa Application System. The form is titled 'Visa Application System' and includes a navigation bar with 'Home', 'Visa Application Guidelines', and 'Terms And Conditions'. The application ID is '21KB-A10A-GX07' and the applicant email is 'p@abercrombiekent.co.tz'. The form is divided into three main sections: Contact Information, Physical Address, and Employment. The Contact Information section includes fields for Telephone No, Mobile No (with a warning 'Invalid No'), and Email. The Physical Address section includes fields for Present Physical Address, Present City, Present Country, Permanent Physical Address, Permanent City, and Permanent Country. The Employment section includes fields for Employment Status, Employer, and Occupation. The form has 'Save and exit' and 'Save and continue' buttons at the bottom.

Section	Field	Value
Contact Information	Telephone No	
	Mobile No *	+44987654321
	Email *	p@abercrombiekent.co.tz
Physical Address	Present Physical Address *	Chelsea
	Present City *	London
	Present Country *	UNITED KINGDOM
	Permanet Physical Address *	Chelsea
	Permanet City *	London
	Permanet Country *	UNITED KINGDOM
Employment	Employment Status *	Employed
	Employer *	Test
	Occupation *	Operations department

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Support Email: visatanzania@immigration.go.tz

- 6) Guest to fill his / her passport information. Screenshot hereafter:

The screenshot shows the 'Passport Information' section of the Visa Application System. The form is titled 'Visa Application System' and includes a navigation bar with 'Home', 'Visa Application Guidelines', and 'Terms And Conditions'. The application ID is '21KB-A10A-GX07' and the applicant email is 'p@abercrombiekent.co.tz'. The form is divided into two main sections: Passport Information and Issuance Date. The Passport Information section includes fields for Passport Type, Country of Issue, Place of Issue, and Passport Number. The Issuance Date section includes fields for Issuance Date and Expiry Date. The form has 'Save and exit' and 'Save and continue' buttons at the bottom.

Section	Field	Value
Passport Information	Passport Type *	Ordinary
	Country of Issue *	UNITED KINGDOM
	Place of Issue *	London
	Passport Number *	UK12345678
Issuance Date *	Issuance Date *	1 January 2021
	Expiry Date *	31 December 2031

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7) Guest to fill the:

- a. Embassy Details, option from the scroll down menu to be chosen.
- b. Visa Details, from the scroll down menu, example:
 - i. For most of the nationalities, type of VISA is Ordinary (cost 50 USD for 3 months validity) and Purpose of Visit is Tourism.
 - ii. For USA passport holders, type of VISA is Multiple Entry (cost 100 USD for a maximum of 3 months stay within 1 year time frame), and Purpose of Visit is Leisure and Holiday.

The screenshot shows the 'Visa Application System' interface for the Tanzania Embassy. The application ID is 21KB-A10A-GX07 and the applicant email is [redacted]@abercrombiekent.co.tz. The left sidebar contains a menu with options: Personal Information, Contact, Address and Employment, Passport Information, Travel Information (selected), Travel Companions, Documents, Declaration, Payments, and Complete. The main form area is titled 'Tanzania Embassy' and includes the following sections:

- Country from where you are applying ***: UNITED KINGDOM
- Nearby embassy to handle your application ***: London, U.K.
- Visit Details**:
 - Type of Visa Requested ***: Ordinary Visa
 - Purpose of your visit ***: Tourism
 - Is this your first time to visit Tanzania? ***: Yes (selected)
 - Last visit date**: Day, Month, Year
 - Visa Number**: Last Visa Number
- Travel Plans**:
 - Destination ***: Tanzania Mainland
 - Onward Country**: -- Select Country --
 - Port Type ***: Airports
 - Port of entry**: Kilimanjaro International Airport (KIA)
 - Port of departure**: Dar es Salaam-Julius Nyerere Internat
 - Date of arrival ***: 1 December 2021
 - Stay duration (days) ***: 15

- c. Local Host details, here A&K Tanzania info should be added as per below:

The screenshot shows the 'Local Host' details form. The form includes the following fields:

- Host ***: Company/Organization
- Full name ***: Abercrombie & Kent
- Mobile No ***: +255272508348
- Email ***: info@abercrombiekent.co.tz
- Company name/ Organization registration No**: Company name/ Organization registration No
- Relationship ***: Tour Operator
- Physical Address ***: Njiro Hill, PO BOX 427, Arusha
- Accommodation**:
 - Where are you going to stay? ***: Hotel
 - Physical Address ***: Njiro Hill, PO BOX 427, Arusha
- Countries Resided**: + Add resided country

At the bottom of the form, there are two buttons: 'Save and exit |' and 'Save and continue |'.

- 8) Travel Companions: not that relevant for our guests, simply select NO to both options.
Screenshot hereafter:

The screenshot shows the 'Travel Companions' section of the Visa Application System. The left sidebar contains a list of sections: Personal Information, Contact, Address and Employment, Passport Information, Travel Information, Travel Companions (highlighted), Documents, Declaration, Payments, and Complete. The main content area has the title 'Who is accompanying you?' and two questions: 'Are you traveling as part of a group or organization?' and 'Are you being accompanied by any minors?'. Both questions have radio buttons for 'Yes' and 'No', with 'No' selected for both. At the bottom, there are two buttons: 'Save and exit' and 'Save and continue'.

- 9) Documents section: guests required to upload 3 documents, as follow:
- Passport size photo, format .jpeg, size max 300 kb
 - Passport page where the bio data are shown, format .jpeg, size max 300 kb
 - Return flight ticket, format .pdf, size max 1 MB

The screenshot shows the 'Documents' section of the Visa Application System. The left sidebar contains a list of sections: Personal Information, Contact, Address and Employment, Passport Information, Travel Information, Travel Companions, Documents (highlighted), Declaration, Payments, and Complete. The main content area has the title 'Upload Documents' and three sections: 'Applicant passport size photo' (Supported types are .jpeg/.png, size = 300KB max), 'Applicant Passport bio data page' (Supported types are .jpeg/.png, size = 300KB max), and 'Supporting Document(s)' (Return Ticket (Supported type is .pdf, size = 1MB max)). Each section has a 'Choose File' button and a 'No file chosen' message. At the bottom, there are two buttons: 'Save and exit' and 'Save and continue'.

Non Refund Policy

All Visa fees are pre-paid, non-refundable and non-transferable. The non-refundable policy applies in all and not limited to the following circumstances;

1. Upon rejection/denial of the Visa application.
2. Upon cancellation of the Visa application after submission by the applicant's own cause.
3. Upon travel cancellation or postponement by the applicants own due cause after being issued a Visa approval/grant notification.
4. Upon double payment when the applicant submits another Visa application of the same respect or of a different type of visa before the first Visa application submitted has been processed.
5. Upon double payment when the applicant arrives before his online visa is approved, and the Immigration Officer at the entry point subjects him/her to pay Visa on arrival.
6. Upon not receiving a Visa Grant notification in his/her email. NB: Applicants are advised to track the progress of their applications online by using their credentials which they submitted while filling the visa application form.

Liability



Immigration Services Department will not be liable by reasons of any delay or cancellations of journeys caused by events that are outside the Department's control including but not limited to, acts of God, government actions, war or national emergencies, acts of terrorism or other related events.

Modification of Terms and Conditions.

The Immigration Service Department reserves the right to change the terms and conditions without prior notice. The applicant is responsible for regularly reviewing these terms and conditions.

☒ Please indicate that you have read and understood the information provided above.

Save and continue | ➔

Visa Application System


Home
Visa Application Guidelines
Terms And Conditions

Application ID : 21KB-A10A-0X07

Applicant Email :
abercrombiekent.co.tz

✔ Personal Information
✔ Contact, Address and Employment
✔ Passport Information
✔ Travel Information
✔ Travel Companions
✔ Documents
✔ Declaration
✔ **Payments**

Complete



THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF HOME AFFAIRS
IMMIGRATION SERVICES DEPARTMENT

To:
TEST ONLINE VISA,
UNITED KINGDOM

Invoice No: 997092823191
Appication: 21KB-A10A-0X07
Invoice Date: 08-Oct-2021

Description

Sub Total

Ordinary Visa



USD 50.00

Payment Methods

1. Bank Deposit / Swift Transfer

Bank Name: NMB USD
Account No. 20107300025
Account Name: IMMIGRATION REVENUE COLLECTION ACCOUNT
Branch: Bank House
Swift Code: NMBTZTZ

2. Visa or Mastercard



Accepted cards are Visa or Mastercard

Payment Due
07-Nov-2021

Subtotal:
USD 50.00

Total:
USD 50.00

Note to Commercial Bank:

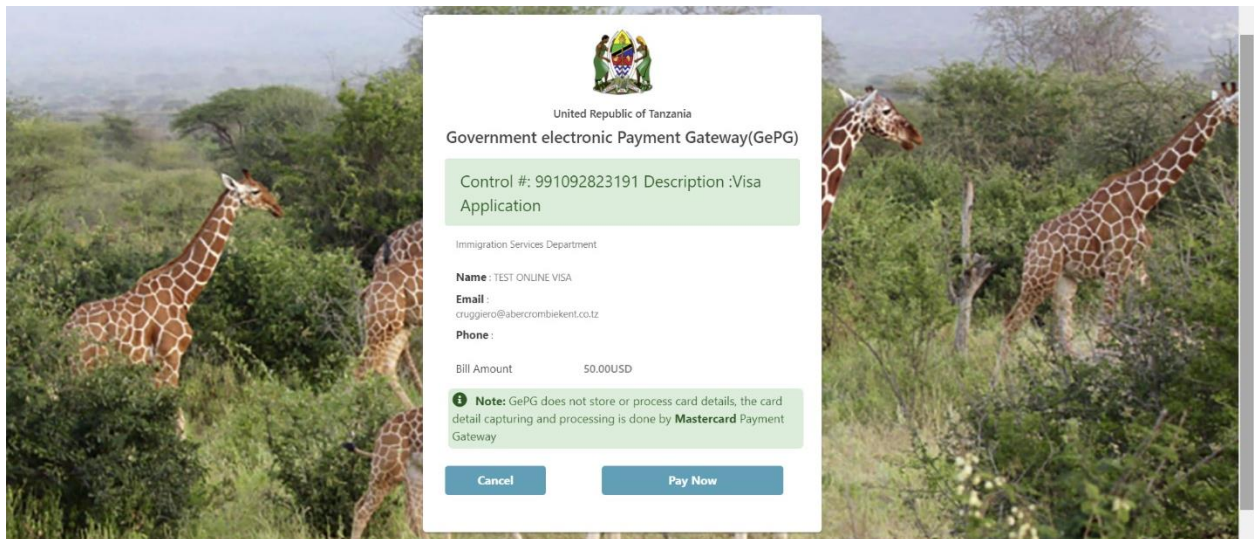
1. Field 58 of MT103 is an "Account Number" with value: 20107300025. Must be captured correctly.
2. Field 70 of MT103 is a "Control Number" with value: 997092823191. Must be captured correctly.

Export Invoice

Continue later

Proceed with Visa or Mastercard

And after pressing the button *Proceed with Visa or Mastercard*, the Applicant is re-directed to the page hereafter:



United Republic of Tanzania
Government electronic Payment Gateway(GePG)

Control #: 991092823191 Description :Visa Application

Immigration Services Department

Name : TEST ONLINE VISA
Email : cruggiero@abercrombiekent.co.tz
Phone :

Bill Amount 50.00USD

Note: GePG does not store or process card details, the card detail capturing and processing is done by **Mastercard** Payment Gateway

[Cancel](#) [Pay Now](#)

Once the payment is completed, the Applicant will receive an email and as extra level of safety we suggest a page screenshot is taken.

Average waiting time for the E-VISA to be granted and sent to the Applicant email address is estimated in 5 to 10 days.

The E-VISA status request can be checked by entering the portal using the **Application ID** generated at the beginning of this process.